

# CHC52015 DIPLOMA OF COMMUNITY SERVICES

CRICOS Code: 090553K



This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities

### Duration

Full time – 104 weeks

### Work Placement Hours

400 Hours

### Mode of Study

On Campus

### Further Study Pathways

After achieving this Diploma course, students may continue their studies by enrolling in the: CHC62015 Advanced Diploma of Community Sector Management.

### Employment Opportunities

The following employment opportunities are available to students who complete this qualification:

- Welfare support worker
- Community service case worker
- Community service case manager

### Assessment

Assessment is both formative and summative and may include a combination of Questioning, Skills Assessment, Industry Work Placement, Scenario, Case Study, Role Play, Project, Research and Report.

### Entry Requirements

To ensure an appropriate learning opportunity, candidates need to demonstrate a capacity to undertake study at Diploma level, this can be demonstrated via the following:

- Successful completion of Year 12 or the equivalent level of study
- Minimum English level of IELTS 5.5 or equivalent. Candidates originating from student visa assessment levels 1 and 2 without the required IELTS score can undertake Language, Literacy and Numeracy Indicator Test. For information on student visa assessment levels, refer to Department of Home Affairs (<https://www.homeaffairs.gov.au/>)

- Moderate level of computer literacy required
- Applicants must also be aged 18 or above

### Additional Requirements

- National Police Record Check and/or Police clearance from country of residence (home country)
- Child - related and/or disability services and/or aged care services and /or vulnerably person related screening

### Campus Available

Melbourne, Adelaide



### Units of Competency

CHCCS007	Develop and implement services programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage work health and safety
CHCDEV001	Confirm client developmental status
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCS004	Assess co-existing needs
CHCCDE011	Implement community development strategies

CHCCSL001	Establish and confirm the counselling relationship
CHCCDE007	Develop and provide community projects
CHCADV002	Provide advocacy and representation services
CHCCS019	Recognise and respond to crisis situations